

Basis Services unique to Exchange Infrastructure/Process Integration

- ☐ **XI Message Monitoring**
 - Monitor/Analyze/Troubleshoot/Document XI Message Issues
 - Offerings:*
 - ❖ Monitor/Analyze/Troubleshoot/Document XI Message Issues
- ☐ **XI Performance and Tuning**
 - Optimize/Tune/Document XI Performance
 - Offerings:*
 - ❖ Optimize/Tune/Document XI Performance
- ☐ **XI System Landscape Directory (SLD)**
 - Design,Maintain,Troubleshoot and Document the XI System Landscape Directory
 - Offerings:*
 - ❖ Design/Implement/Document SLD Strategy
 - ❖ Maintain/Modify/Update SLD
 - ❖ Analyze/Troubleshoot/Resolve SLD Issues
 - ❖ Export and Import Technical Systems and Business Systems
 - ❖ Transport (Exporting and Importing) all Master SLD data
- ☐ **Runtime Workbench**
 - Monitor, analyze and troubleshoot runtime workbench issues
 - Offerings:*
 - ❖ Monitor/Analyze/Troubleshoot RWB Issues
- ☐ **XI End-to-End Monitoring**
 - Monitor Message Processing Steps in a Number of SAP Components
 - Offerings:*
 - ❖ Setup/Configure/Document XI End-to-End Monitoring
 - ❖ Maintain/Modify/Update XI End-to-End Monitoring
 - ❖ Analyze/Troubleshoot/Resolve XI End-to-End Monitoring Issues
- ☐ **Communication Channels**
 - Setup/Configure/Maintain/Troubleshoot Communication Channels
 - Offerings:*
 - ❖ Setup/Configure/Document Communication Channels
 - ❖ Maintain/Modify/Update Communication Channels
 - ❖ Troubleshoot/Resolve Communication Channel issues
- ☐ **Adapter Framework**
 - Analyze/Monitor/Troubleshoot/Resolve Adapter Framework Issues
 - Offerings:*

To learn more about our on-demand services or to place an order contact us at 903-595-1255 or send an email to customer.service@esapport.com

- ❖ CPA Cache Monitoring
- ❖ Adapter Engine Runtime Cache Monitoring
- ❖ Adapter Meta Cache Monitoring
- ❑ **Visual Administrator**
 - Administer XI Java Instances with Visual Administrator

Offerings:

 - ❖ Analyze/Troubleshoot/Resolve XI JAVA Instance Issues with Visual Administrator
- ❑ **Configtool**
 - Configure/Optimize/Tune an XI Java Instances with Configtool

Offerings:

 - ❖ Setup/Configure/Optimize/Tune an XI JAVA Instance with Configtool
- ❑ **Software Deployment Manager (SDM)**
 - Maintain and Manage Software Deployment for a JAVA Instance

Offerings:

 - ❖ Analyze/Maintain/Manage/Troubleshoot Software Deployment Issues
- ❑ **Exchange Profile**
 - Setup, Maintain and Manage the XI Exchange Profile

Offerings:

 - ❖ Setup, Install and Configure Exchange Profile
 - ❖ Maintain/Modify/Update Exchange Profile
 - ❖ Troubleshoot/Resolve Exchange Profile issues
- ❑ **XI Transport Management**
 - Setup, Configure, Maintain and Document XI Transport Connection

Offerings:

 - ❖ Setup/Configure/Document XI Transport Connection
 - ❖ Maintain/Modify/Update XI Transport Connection
 - ❖ Troubleshoot/Resolve XI Transport Connection Issues
- ❑ **XI Integration Server**
 - Setup, configure, optimize and tune the XI Integration Server

Offerings:

 - ❖ Setup/Configure/Document XI Integration Server
 - ❖ Maintain/Modify/Update XI Integration Server
 - ❖ Troubleshoot/Resolve XI Integration Server Issues
 - ❖ Optimize/Tune/Document XI Integration Server Performance
- ❑ **XI Message Performance Tuning**
 - Performance and Tune XI Message Processing

Offerings:

 - ❖ Optimize and Tune XI Message Processing
- ❑ **JAVA Virtual Memory**

- Performance and Tune the JAVA virtual memory of a JAVA Instance

Offerings:

- ❖ Maintain/Modify/Update JAVA VM Parameters
- ❖ Troubleshoot/Resolve JAVA VM Issues
- ❖ Optimize and Tune JAVA VM of a JAVA Instance for Performance

☐ **Adapter Framework**

- Setup, configure, optimize and tune adapters to connect external systems

Offerings:

- ❖ Central and Decentral Adapter Framework
- ❖ Partner Connectivity Kit
- ❖ IDOC Adapter
- ❖ J2SE Engine

☐ **Process Monitoring Infrastructure**

- Setup, configure and document the process monitoring infrastructure

Offerings:

- ❖ Setup/Configure/Document PMI
- ❖ Maintain/Modify/Update PMI
- ❖ Troubleshoot/Resolve PMI Issues

☐ **Business Process Engine**

- Monitor, troubleshoot and document ccBPM

Offerings:

- ❖ Monitor, Troubleshoot and Analyze issues
- ❖ Sync-Async Bridge

☐ **Web Dispatcher**

- Install, setup, configure, troubleshoot and document communication through the web dispatcher

Offerings:

- ❖ Setup/Configure/Document Web Dispatcher
- ❖ Maintain/Modify/Update Web Dispatcher
- ❖ Troubleshoot/Resolve Web Dispatcher Issues
- ❖ Optimize/Tune the Web Dispatcher for Performance

☐ **J2EE Performance and Tuning**

- Performance and Tune the J2EE engine

Offerings:

- ❖ Exceptions and Memory Problems
- ❖ Thread Shortage
- ❖ Memory Consumption