## On-Demand Basis Services For Operating Systems



EFFECTIVE 3/24/2010

Ope	rating S	ystems: AIX, HP, Sun, Linux, Windows, Z/OS	
	the Operating System		
		tall and Configure the Base Operating Systems	
	Offerin		
	*	Install the Base Operating System	
	Patch Operating System		
	■ Pat	ch the Base Operating System	
	Offerin	gs:	
	*	Patch the Base Operating System	
	Upgrad	e the Operating System	
	■ Up	grade the Base Operating System	
	Offerings:		
	*	Upgrade the Base Operating System	
	Perforn	nance/Tune the Operating System	
		timize and Tune the Operating System for Performance	
	Offerin		
	*	rane the operating system of an or we server	
	Disk Management		
	•	timize and Tune the Operating System for Performance	
	Offerin		
	*	Create/Update/Delete Volume Group	
	<b>*</b>	Create/Update/Delete Logical Volume	
	*	Create/Update/Delete File Systems	
	*	Optimize/Tune VG/LV/FS Layout and Configuration	
	* *	Optimize/Tune Disk Attributes	
		Analyze and Repair File Systems	
	Memory Management		
	Offering	timize and Tune the Operating System Virtual Memory Manager	
	•	Optimize/Tune Virtual Memory	
	·	nance/Tune Device Attributes	
		ne Device Attributes for Performance	
	Offering		
	<b>⇔</b>	Optimize/Tune Fiber Channel Attributes	
	*	Optimize/Tune Ethernet Attributes	
	*	Optimize/Tune Disk Attributes	

Optimize/Tune AIO Servers

To learn more about our on-demand services or to place an order contact us at 903-595-1255 or send an email to <a href="mailto:customer.service@esapport.com">customer.service@esapport.com</a>

## On-Demand Basis Services For Operating Systems



Output Management/Printers			
■ Create,Modify,Delete Output Devices and Queues			
Offering	gs:		
*	Create/Modify/Delete Queues/Devices		
*	Create/Modify/Delete Virtual Printers		
Hardware Manage Console ( HMC )			
■ Ma	intain/Modify/Update Hardware Manage Console ( HMC )		
Offering	gs:		
*	Maintain/Modify/Update Managed Systems		
*	Maintain/Modify/Update Partition Profile Data		
*	Maintain/Modify/Update Software Levels		
*	Maintain/Modify/Update Service Functions		
High Availability			
■ Des	■ Design,Implement,Document High Availability Solution		
Offering	Offerings:		
*	Design/Implement/Document High Availability Cluster Multi-Processing ( HACMP )		
*	Maintain/Modify/Update High Availability Cluster Multi-Processing ( HACMP )		
Utility Scripts			
Design,Implement,Maintain,Document Utility Scripts			
Offerings:			
*	Design/Implement/Document New utility scripts		
*	Maintain/Modify/Update Existing utility scripts		
Hardwa	Hardware		
■ Maintain/Replace/Troubleshoot Hardware Issues			
Offerings:			
*	Maintain/Replace/Troubleshoot Hardware Issues		
Users and Groups			
Add/Modify/Delete Users/Groups			
Offering	gs:		
*	Add/Modify/Delete Users/Groups		
VIO Servers			
■ Maintain/Modify/Update VIO Servers			
Offering	gs:		
*	Design/Implement/Document VIO Servers		
*	Maintain/Modify/Update VIO Servers		
NIM Servers			
■ Maintain/Modify/Update NIM Servers			
Offering	75.		

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Design/Implement/Document NIM ServerMaintain/Modify/Update NIM Server

## On-Demand Basis Services For Operating Systems



- ☐ Monitor the Operating System
  - Monitor/Analyze/Document Operating System Issues Offerings:
    - Monitor/Analyze/Document Operating System Issues
    - Analyze/Monitor Error logs and Diagnostic reports
- ☐ Filesets and RPM's
  - Install/Update/Remove Filesets and RPM's *Offerings:* 
    - Install/Update/Remove Filesets and RPM's
- Network File Systems ( NFS )
  - Optimize/Tune Network File Systems ( NFS ) Offerings:
    - Optimize/Tune Network File Systems ( NFS )
- □ Paging Space
  - Optimize/Tune Paging Space

Offerings:

- Optimize/Tune Paging Space
- ☐ Kernel
  - Optimize/Tune the Kernel of the Operating System *Offerings:* 
    - Optimize/Tune the Kernel