

## Basis Services unique to Enterprise Portal

### ☐ **Install Enterprise Portal**

- Installation, configuration and documentation of the Enterprise Portal ( EP )

#### *Offerings:*

- ❖ Install/Configure/Document Enterprise Portal
- ❖ Maintain/Modify/Update Enterprise Portal

### ☐ **Patch Enterprise Portal**

- Design, apply and document patching the Enterprise Portal

#### *Offerings:*

- ❖ Design/Apply/Document Patching the Enterprise Portal
- ❖ Maintain/Modify/Update Patching the Enterprise Portal

### ☐ **User Management Configuration**

- Configure and document user management in the Enterprise Portal

#### *Offerings:*

- ❖ Setup/Configure/Document User Management in the Enterprise Portal
- ❖ Maintain/Modify/Update User Management in the Enterprise Portal
- ❖ Analyze/Troubleshoot/Resolve User Management Issues in the Enterprise Portal

### ☐ **User Management Administration**

- Manage users and groups in the Enterprise Portal

#### *Offerings:*

- ❖ Search/Create/Unlock/Delete users
- ❖ Assign roles to users and groups
- ❖ Mapping users
- ❖ Replicate user data to external systems
- ❖ Import user data

### ☐ **Role Definition**

- Design, create and maintain role definitions for portal content

#### *Offerings:*

- ❖ Design/Create/Maintain Portal Role Definitions
- ❖ Maintain/Modify/Update Portal Role Definitions
- ❖ Analyze/Troubleshoot/Resolve Portal Role Definitions

### ☐ **Portal Content Directory**

- Design, configure and document the Portal Content Directory for central storage of portal content objects

#### *Offerings:*

- ❖ Design/Create/Maintain Portal Content Directory
- ❖ Maintain/Modify/Update Portal Content Directory

- ❖ Analyze/Troubleshoot/Resolve Portal Content Directory Issues
- ❑ **Portal System Database**
  - Maintain and manage the database used by the Enterprise Portal and Portal Content Directory
  - Offerings:*
    - ❖ Design/Create/Maintain Portal System Database
    - ❖ Maintain/Modify/Update Portal System Database
    - ❖ Analyze/Troubleshoot/Resolve Portal System Database Issues
- ❑ **Portal Permissions**
  - Define and manage portal user access rights to objects in the PCD
  - Offerings:*
    - ❖ Design/Create/Maintain Portal Permissions
    - ❖ Maintain/Modify/Update Portal Permissions
    - ❖ Analyze/Troubleshoot/Resolve Portal Permissions Issues
- ❑ **Portal System Landscape**
  - Define and manage the collection of systems ( external applications )
  - Offerings:*
    - ❖ Design/Create/Maintain Portal System Landscape
    - ❖ Maintain/Modify/Update Portal System Landscape
    - ❖ Analyze/Troubleshoot/Resolve Portal System Landscape Issues
- ❑ **Single Sign-On**
  - Design, configure, implement and document Single Sign-On within the portal
  - Offerings:*
    - ❖ Design/Create/Maintain Single Sign-On
    - ❖ Maintain/Modify/Update Single Sign-On
    - ❖ Analyze/Troubleshoot/Resolve Single Sign-On